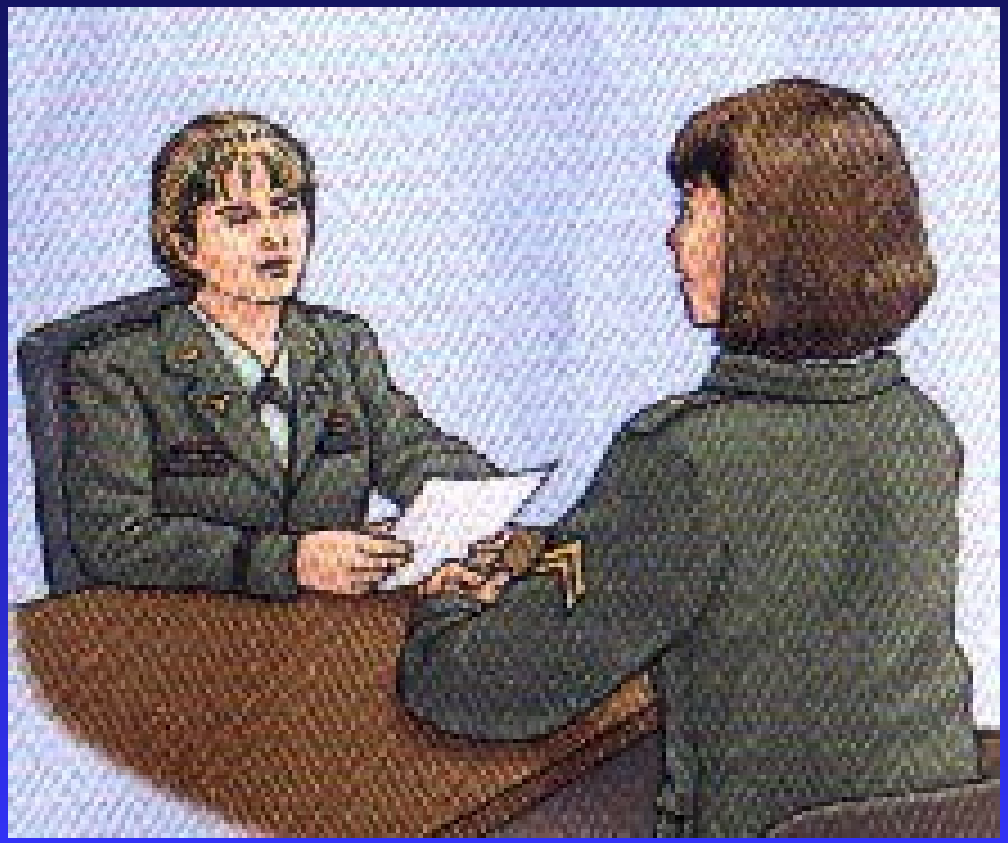
Complaint Procedures

Overview

- Describe the Army's EO Complaint Process.
- Define the types of Complaints.
- Describe the Alternative Agencies
- Describe the Actions of the Commander.
- Explain the Appeals Process.
- Describe Forms of Reprisal.
- Explain the Military Whistleblower Protection Law.

Types of Complaints

- Informal Complaint
- Formal Complaint



Alternative Agencies.

- **A Higher Echelon Command**
- **Equal Opportunity Advisor (EOA).**
- **Chaplain (CH)**
- **Staff Judge Advocates (SJA)**
- **Provost Marshal (PM)**
- **Inspector General (IG)**
- **Community Home finding Referral**
- **and Relocation Services Office (CHRRSO)Medical Agency Personnel**
- **Medical Agency Personnel**

ACTIONS OF THE COMMANDER

- Ensure Information Is Complete
- Ensure Individual Is Sworn To Complaint
- Clarify Basis Of Complaint
- Identify Additional Information
- Tell What Happen Next
- Commander (Within 3 Calendar Days)
- Provide Written Feedback

ACTIONS OF THE COMMANDER Con't

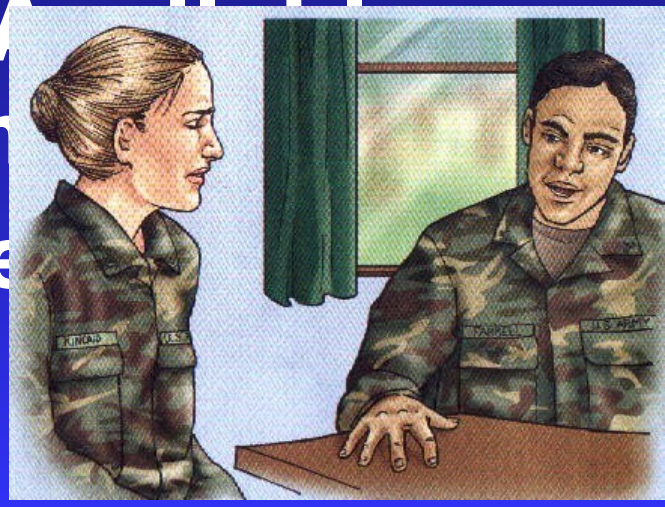
- Acknowledge Receipt
- Initiate Inquiry/Investigation (Within 14 Calendar Days)
- Refer To Appropriate Agency/

APPEALS PROCESS

- Submit On Separate Paper Within 7 Calendar Days
- Specify Issues You Disagree With
- Submit To Immediate Or Next Higher Commander
- May Request Appointment With Appeal Au

APPEALS PROCESS Con't

- Final Decision Authority - First General Court Marshal Convening Authority In Chain Of Command
- No Further Appeal A
  Within EO Complain
- Follow-up assessme

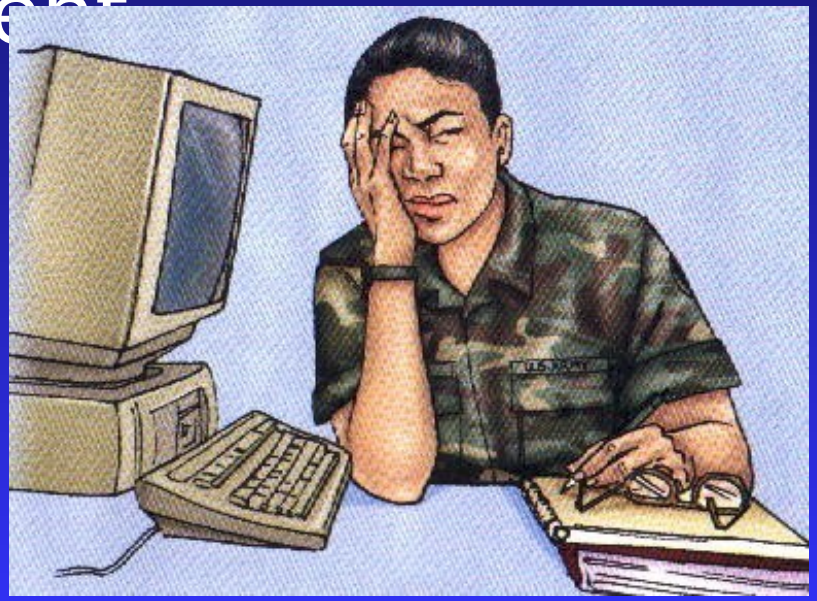


FORMS OF REPRISAL

- **Threatening:** To give signs or warnings of, or to announce as intended or pos

FORMS OF REPRISAL

- **Intimidation:** To make timid, frighten, to inhibit or discourage by or threaten with harm or adverse treatment



FORMS OF REPRISAL

- **Harassment:** To annoy or torment repeatedly, persistently, to wear out, exhaust, or impede by repeated attacks

MILITARY WHISTLEBLOWER PROTECTION LAW

- Section 1034, Title 10, United States Code (U.S.C.), requires an expeditious investigation of all allegations of reprisal for whistleblowing submitted by military members

REPORTING INCIDENTS OF REPRISAL

- Made A Protected Disclosure
- Unfavorable Action Threatened Or Taken
- Official Or Other Person Knew Of Disclosure Or Complaint
- Disclosure Caused Action Taken
- Evidence That Disclosure Caused Action
- Not Required In Order To Report

Summary

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